



Status Icons



Battery Level Connection



Tablet 5 EFTPOS Terminal



GPS Signal



Network Connection

IMPORTANT NOTE:

Always connect the EFTPOS terminal to power/charge unless you're turning it off or passing it to a passenger for payment. This helps maintain a seamless in-car experience and prevents the terminal from disconnecting.

If any other icons appear in yellow or red, kindly restart your devices. If the problem persists, contact your local Black & White Cabs tech support office.

Basic Troubleshooting

Icons / Signal Error

On rare occasions, your devices may not connect automatically. If you observe any warning signs or icons on your tablet, along with a red status icon on your EFTPOS terminal, please take the following steps to address the issue:

1. Check your connection by tapping the WiFi icon on your tablet. Click on any disconnected systems to enable automatic reconnection.

2. If the problem persists, perform a hard restart on both devices.

Should these steps not resolve the issue, please report it and call Driver Support for further assistance.

Device	Status	Bluetooth/USB Address	Action
Silent Alarm	Connected		Press the button in the top-right corner of the screen to activate silent alarm
INTIG BLE module (0000)	Disconnected		Connect
Shadow Meter	Connected	A920Pro-1850569006	Disconnect
13cabs Location Reporter	Connected		
DataMesh Pinpad (BT)	Connected		
Network	Connected		
GPS	Connected		

Home In alarm test mode Bluetooth Settings Permissions Terminal S/N: 7d1 baa61b36b650a